



## 2019 TICKET POLICIES

This is the official ticket policy to the 2019 Element 11 Festival. It is our desire all participants of Element 11 will arrive on Thursday and stay with us through the entire weekend. We look forward to experiencing your unique contribution to our Community-Produced & Participatory Festival!

### **Ticket Pricing:**

- The 2019 festival ticket price for the Element 11 festival will follow a tiered pricing structure.
  1. Tier 1 (Pre-Sale) tickets will be sold for \$125
  2. Tier 2 (Main Sale) tickets will be sold for \$135
  3. Tier 3 (Late Sale) tickets will be sold for \$145
- The final opportunity to purchase tickets at the main sale price will be at Burner Day in the Park.
- The 2019 vehicle pass price for the Element 11 festival will be \$25/vehicle.
- 1,500 maximum total tickets will be sold.

### **Ticket Purchasing & Event Entrance:**

- Maximum of 4 tickets per person can be purchased total (including the combination of in-person or online purchases).
- Printed tickets will be used this year. Anyone without a valid ticket will be refused entry.
- All participants must check-in with valid ID and ticket at event Box Office to receive and apply event wristband before entering the Festival grounds. Those with children (ages < 18) must be with parent or legal guardian. Element 11 is an all ages event.
- No discounts available for Single Day attendees. No exceptions.

### **In Person Ticket Sales:**

- All purchases are cash only.
- We will have 2 days of in person ticket sales which will be held at stART and Burner Day in the Park/Volunteer Training Day.
- Lost tickets will not be replaced. It is your responsibility to keep track of them.
- In person tickets can be purchased at [IconoCLAD](#) (cash only) until this purchase option is terminated at our discretion.

### **Online Sales:**

- Online ticket sales will begin at Noon on March 1, 2018 and run through 11:59 pm June 14, 2019, depending on ticket availability.
- At the time of online purchase, you will either provide a mailing address or choose to pick up your ticket(s) at Will Call.
- Your ticket(s) will be mailed to you on June 1st if you choose that option.
- All tickets purchased online on and after May 31st, will not be mailed and must be picked up at Will Call.
- All tickets picked up at Will Call require a valid ID that matches the name provided at time of purchase.

### **Festival Box Office Sales:**

- If there are still tickets available, you will be able to purchase tickets at the gate for \$200.00



**Festival Box Office and Will Call Hours:**

- 10 AM – 9 PM Thursday and Friday; Saturday 10 AM – 6PM.
- Ticket holders with valid ID will still be allowed entry after hours, but please be courteous and arrive on time for the full Greeter experience.

**Event Entrance:**

- If you will be arriving with a minor you must be their parent or legal guardian. You must be able to provide Valid ID to enter Festival grounds.
- Any person entering or exiting the Festival grounds is consenting to inspection of all vehicles, trailers, bags, and gear by Gate staff. This is for the safety and protection of all participants, to ensure that only ticketed guests enter the premises and to prevent impaired drivers from leaving the Festival grounds.
- Festival organizers reserve the right to prevent entry or to remove any Festival participant for any reason including not honoring Festival and community guidelines of appropriate behavior. No refunds will be issued.

**Before & After Festival Attendance:**

- Some limited participants and volunteers who are assisting Element 11 in setting up & taking down the festival (Theme Camps, Large Art Structures, EPW, after-event MOOP crew, etc) will be allowed access for one day early entry and one full day after the event. These participants MUST be registered.
- At the time of entering the event, these individuals will be required to show proof of purchase of ticket and will receive and be required to wear both the event wristband and a special wristband identifying you as an “early or late” participant.
- All individuals arriving early or staying late must adhere to all Element 11 and Stargazer Ranch policies while on the property. Any violation of these guidelines will be cause for your immediate ejection from the property and from the Festival, no refund.
- General admission participants must leave the festival grounds by 6 PM on Sunday.
- All participants who are on festival grounds after 6 PM on Sunday must be pre-registered and will be required to wear a “late stay” wristband.
- If you lose or destroy your wristband, you will be required to purchase a new wristband for \$200.

**Event Wristbands:**

- All Festival attendees must, at all times, wear a Festival wristband.
- Element 11 is not responsible for lost, stolen, counterfeit, or forgotten tickets or wristbands. If you lose it, you are required to purchase a new wristband for \$200. No exceptions.
- Wristbands are non-transferable.
- Wristbands that have been cut or tampered with are VOID and will not be replaced. Anyone found with such a wristband can be subject to trespassing fines and will be immediately removed from the festival grounds.
- Festival attendees under the age of 21 will be issued an identifying wristband that indicates underage drinking status.
- Festival organizers do not condone underage drinking and will cooperate with enforcing all Federal and State laws regarding drug and alcohol use.

**Ticket Terms and conditions:**

- Bring enough food, water, shelter, and first aid to survive several days in a harsh desert environment.
- Do not bring animals, firearms, fireworks, rockets, items intended to be used as weapons, and other



explosives into the event. These items are prohibited.

- Abide by ALL rules of the event and follow federal, state, and local laws.
- LEAVE NO TRACE: We are serious about this; you pack it IN, you pack it OUT (this includes your cigarette butts)! Garbage should also not be left in local municipalities. This contributes to strained relationships with the host community and isn't in the spirit of LNT.
- Contribute 2 hours of event clean up in addition to your own camp during and before leaving the Festival (thank you in advance for honoring this important and highly valued community policy of Leave No Trace).

**Captured Images Release:**

- Your image may be captured on film, video, or photographs without your consent and without compensation.
- You hereby appoint Element 11, Inc., as your representative to protect your intellectual property or privacy rights, recognizing that Element 11, Inc., has no obligation to take any such action.
- Use other than personal use of images from Element 11, or of drawings or representations of the Element 11 logo on a book cover or in any advertisement, or of the phrase "Element 11" in the title of any publication or in any advertisement, is prohibited without prior written consent from Element 11.

**In The Unlikely Event Festival Is Altered, Rescheduled or Cancelled:**

- Element 11 Festival 2018 will take place RAIN or SHINE. (Extreme weather may cause the cancellation of portions of or the entire event. Festival organizers reserve the right to alter the event parameters to ensure Festival participants' safety due to weather.)
- Your purchase of ticket(s) is subject to our right to alter or vary the program due to events or circumstances beyond our reasonable control; including but not limited to: extreme weather, acts of nature, governmental regulation or conditions beyond Element 11's control. And in such circumstances we shall not be obligated to refund ticket(s) monies or exchange your ticket(s).
- If the Festival is canceled, we will notify you as soon as reasonably possible of all details of any rescheduling details.
- If the Festival is to be rescheduled, you will be offered a ticket for the rescheduled performance of the Festival (subject to availability).
- Your ticket is a revocable license that may be revoked by Element 11 for any reason.
- Element 11 is not liable for acts of God, or actions taken by government agencies.

**Liability Waiver:**

- The ticket purchaser or holder ("YOU") voluntarily assumes all risk of property loss or damage, personal or bodily injury, serious injury or death, which may occur by attending Element 11 2019. You hereby forever release, discharge, and shall hold Element 11, Inc. and Stargazer Ranch harmless from any claims arising from such risk even if caused by the negligent act, error, or omission of Element 11, Inc. or Stargazer Ranch, or its officers, directors, employees, contractors, agents, volunteers, or representatives.
- Art installations, theme camps, vehicles at the event (e.g. mutant vehicles or art cars), and performances are not owned or operated by Element 11, Inc., and you hereby voluntarily assume all risk of injury or death arising from their operation. You agree to respect the effigies and maintain a safe distance from the time they are lit until their coals are cool.



- Children under 18 years of age can attend the event only accompanied at all times by a parent, legal guardian, or other responsible party; any persons bringing a child to the event agrees on behalf of the child to the contractual terms of the ticket and acknowledges that they have made a choice that the child may be exposed to expressive activities and dress at the event.
- Neither Burning Man Project nor Black Rock City LLC is a producer or organizer of Element 11, as such, you agree that Burning Man Project and Black Rock City LLC accept no liability arising out of or in connection with Element 11.

**Note To Gatecrashers:**

- Element 11 is a Community Festival. Crashing the gate is stealing from the Community. Any individual(s) caught attempting to crash the gate are subject to trespassing fines and will be immediately removed from the Festival.
- All passengers, including passengers with Festival tickets, in a vehicle of any kind (including trailers) caught with gatecrashers are subject to being denied access to or removed from the Festival.
- Names of gatecrashers will be captured, retained and you will be added to the permanently banned list for purchasing tickets to any of our future community events. Any removal from this list will be solely at the discretion of the Element 11 Board of Directors.

**Note To Scalpers:**

- Any scalping, i.e. reselling of tickets at higher than face value (or attempting to do so) is prohibited and may result in the cancellation of the ticket(s) purchased without any refund or compensation and/or the ticket holder being refused entry or be removed from the Festival.
- Your name will be captured, retained and you will be added to the permanently banned list for purchasing tickets to any of our future community events. Any removal from this list will be solely at the discretion of the Element 11 Board of Directors.

Use of your ticket and entering Festival grounds before, during and after the event confirms your agreement to all of the above terms.

**TICKET FAQ**

*What is required of the customer?*

- must present a valid ticket upon entry
- must be prepared to prove their identity and age (18+) at the Box Office upon entry. If you have a minor with you, you must complete the required Minor Waiver and abide by all Conduct Policies that have been put into place.
- is required to read, understand and abide by all Festival policies and guidelines

*What if I can't make it to Element 11 or my friend cancels?*

You can still buy the ticket with good confidence now. If you can't make it to Element 11 and wish to sell your ticket, you may do so at face value or less. Refunds will not be given and scalpers will be banned.

*I want to give an Element 11 Festival ticket as a gift. Can I buy it for someone else?*

Yes you can. You may give it to them directly or ask to have it held for them at Will Call, where they must show a valid ID that matches the name you provide. We will only mail it for you if you provide the address when making an online purchase.

*Updated 02282019*



ELEMENT 11

